

Nirvana Wholesale Returns

Completed form must be included with any returns.

Invoice/Order Number:

Customer Name:

Item Number	Quantity	Reason for Return

Return Address: Nirvana Wholesale, Jerusalem, Athy Road, Carlow, Ireland.

Goods may not be returned to any other address.

We are happy to refund any goods found to be faulty or unsuitable for a period of 14 days after delivery. We must be notified by email in advance of all returns, and you must quote your original invoice number in all communications. We are unable to issue refunds until returned products have been received and inspected. No refund will be issued where:

- Goods are returned after the 14 day time limit
- Goods are damaged due to misuse
- Goods are returned without a completed return form
- Goods are returned to any address other than the Return Address above
- For hygiene reasons, returns of combined 'Necklace and Earring Sets' are not accepted

If your original order was dispatched with free shipping and your returns brings your order value below the free shipping threshold, original carriage costs may be deducted from your refund. Please be aware that if you are returning goods, return post and packaging costs are not refundable. A completed Return's Form must accompany all returns.