

Nirvana Wholesale Returns

Completed form must be included with any returns.

Invoice/Order Number: _____

Customer Name: _____

Item Number	Quantity	Reason for Return

Return Address: Nirvana Wholesale, Jerusalem, Athy Road, Carlow, Ireland.

Goods may not be returned to any other address.

We are happy to refund any goods found to be faulty or unsuitable for a period of 14 days after delivery. Your original invoice number must accompany all returns and must be filled out on this form. We are unable to issue refunds until returned products have been received and inspected. No refund will be issued where:

- Goods are returned after the 14 day time limit
- Goods are damaged due to misuse
- Goods are returned without a completed return form
- Goods are returned to any address other than the Return Address above
- For hygiene reasons, returns of combined 'Necklace and Earring Sets' are not accepted

If your original order was dispatched with free shipping and your returns brings your order value below the free shipping threshold, original carriage costs may be deducted from your refund.

For the return of faulty goods, carriage will be reimbursed at a maximum rate of £2.50 for the first item and an additional £1 for each additional faulty item. No carriage refund will exceed £9.95/£7.95 UK/IRL. (Original carriage charge).

For the return of goods that are deemed unsuitable, carriage costs are not refundable.